



TECHNOLOGY ACCESSIBILITY STATEMENT

Our Commitment to Accessibility

The City of Cripple Creek is committed to making its websites accessible to the widest possible audience. We are constantly working to increase the accessibility and usability of our website. We strive to maintain conformance to W3C's Accessibility Guidelines (WCAG) 2.0 as well as US Federal Government Section 508 Guidelines. Cripple Creek is evaluating this site on a regular basis and it will continue to evolve and improve over time as new technologies and opportunities emerge.

Compliance with HB21-1110: Cripple Creek is taking actions to ensure our website and communications comply with the [state accessibility technical standards](#) (PDF). The law requires we have a plan in place for meeting these standards by July 1, 2024. This effort includes all technology, hardware and software, that is both public-facing and internal-facing and includes but is not limited to websites, applications, kiosks, digital signage, documents, video, audio and third-party tools.

Help Us Make Our Websites More Accessible: We appreciate your patience as we continuously work to improve. Should you have problems accessing information on this website, please let us know. We also welcome your questions about this accessibility statement and comments on how to improve the website's accessibility. Due to current technology constraints, there are some instances where we are unable to provide information in an accessible format. We will be monitoring these sections and will develop accessible solutions as technology improves. To comment on website accessibility or request a reasonable accommodation or modification, please contact us via phone (719-689-2502) or email mgish@cripple-creek.co.us. Cripple Creek is committed to timely responding to all requests or reports.

Cripple Creek's Website Accessibility and ADA Compliance Plan

Phase One: Planning

1. Identified new web service provider to update and combine existing city websites into a single site – Completed: 7/18/2024.
2. Work with the new website development firm to conduct full site audit.
3. Develop an implementation plan for making web content accessible in accordance with the ADA (Americans with Disabilities Act) and the WCAG (Web Content Accessibility Guidelines) 2.1 Level AA.
4. Create and publish an accessible webpage featuring the implementation plan.
5. Add notice to top navigation bar and bottom page footer stating that we are in the process of updating our website to ensure ADA compliance and that includes the following:
 - A. Telephone number and email address for visitors to request accessible information or services, or to give feedback or input into how accessibility can be improved.

- B. Link to internal accessible webpage where visitors can view ADA compliance implementation plan.
6. Consult with legal counsel to ensure we abide by accessibility laws and guidelines to include, but not limited to the ADA (Americans with Disabilities Act) and WCAG (Web Content Accessibility Guidelines) 2.1 Level AA.

Phase Two: Implementation – Completion Date: No later than June 1, 2025

To ensure that all new and modified web pages and content are accessible:

1. Check the HTML of all current and new webpages to ensure accessible coding is used.
2. Ensure website can be viewed or displayed using the color and font settings of each visitor's browser and operating system.
3. Add "alt" tags or long descriptions for all images, logos, icons, and graphics on the website.
4. Label each control on web pages to include buttons, light boxes, and search/text fields with a descriptive HTML tag.
5. Label each control on online forms and tables to include buttons, check boxes, drop-down menus, light boxes, and search/text fields with a descriptive HTML tag.
6. Ensure hyperlinked text on all web pages has descriptive HTML tags.
7. Provide HTML or a text-based format for all PDF documents posted on the website.
8. Ensure videos published on our website compliant by providing:
 - A. Audio descriptions of images to include changes in setting, gestures, and other details.
 - B. Audio descriptions of sounds and musical interludes, when applicable.
 - C. Provide text captions (closed captioning) synchronized with the video images to ensure videos and audio tracks are accessible.

Phase Three: Quality Assurance, Testing, and Maintenance

1. Consider seeking an additional web development consultation to ensure full ADA compliance.
2. Enlist disability groups to test our pages for ease of use.
3. Update notice to top navigation bar and bottom page footer stating that we are ADA compliant and continue providing a telephone number and email address for visitors to request accessible information or services, or to give feedback or input into how accessibility can be improved.
4. Periodically enlist disability groups to test web pages for ease of use; use the feedback they provide to increase the accessibility of the website.
5. When updating web pages, remember to ensure that updates are accessible. For example, when images change, the text equivalents in "alt" tags and long descriptions need to be changed so they match the new images.
6. Ensure key staff and contractors responsible for website receive ongoing training to stay current on ADA compliance standards and requirements.